

## NOTICE OF NONDISCRIMINATION PRACTICES

Family Practice Medical Center does not discriminate on the basis of race, color, national origin, sex, age, or disability

Family Practice Medical Center provides resources to access information in alternative formats and languages:

- Auxiliary aids and services, such as qualified interpreters and written information available in other formats, are provided free of charge to people with disabilities to assist in communication if requested.
- Language services, such as qualified interpreters and information written in other languages are provided free of charge to people whose primary language is not English if requested.

If you need these services, contact us at 320-235-7232.

If you believe that Family Practice Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or gender, you can file a grievance with the Clinic Manager

- by email at [szondervan@fpmc-willmar.com](mailto:szondervan@fpmc-willmar.com)
- by mail at: Stacey Zondervan  
Family Practice Medical Center  
502 SW 2<sup>nd</sup> St  
Willmar, MN 56201
- or by phone at: 320-231-8625

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights

- electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- by phone at: 1-800-368-1019 pr 1-800-537-7697 (TDD)
- or by mail at:  
U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F  
HHH Building  
Washington, DC 20201

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

This information is available in other languages upon request by calling 320-235-7232.