

# Emergency Procedure *Template*

## Managing an aggressive person at church.

1. Describe how staff and volunteers could verbally de-escalate a situation.
2. Describe how staff and volunteers can maintain safety awareness always.
3. Describe what staff and volunteers should do if they are not comfortable managing the situation.
4. Describe what staff and volunteers should do if there is an active threat out side of the building.
5. Describe what staff and volunteers should do if there is an internal active threat that involves a weapon.